MICHIGAN LONG-TERM CARE SUPPORTS & SERVICES ADVISORY COMMISSION MEETING

Minutes of Monday, July 28, 2008 Holland Home, Grand Rapids, Michigan

I. Organizing Ourselves

A. Roll Call

Members Present:

Rae Bower Yolanda McKinney
RoAnne Chaney-Secretary (by phone) Marsha Moers (by phone)

Christine Chesny
Linda Ewing

Denise Rabidoux
Jon Reardon

Andrew Farmer-Chair

Connie Fuller

William Gutos

Dohn Hoyle

Hollis Turnham-Vice Chair

Reverend Charles Williams II

Toni Wilson (by phone)

Excused: Robert Allison

William Mania

Ex-Officio Members Present:

Barbara Anders for DHS Director Ahmed Peggy Brey for DCH Director Olszewski

Sharon Gire, Director, Office of Services to the Aging (by phone)

Sarah Slocum, State LTC Ombudsman

Excused: Mary Ablan, Area Agencies on Aging Assoc. of Michigan

Absent: DLEG

Office of Long-Term Care Supports & Services Staff Present:

Peggy Brey Nora Barkey Pam McNab Jane Alexander Gloria Lanum Tari Muniz

B. Review & Approval of May 19, 2008 Meeting Minutes

Motion by Commissioner Reardon, seconded by Commissioner Gutos, to approve the May minutes as presented. Motion passed by voice vote.

C. Review & Approval of July Agenda

Motion by Commissioner Bower, seconded by Commissioner Hoyle, to accept the agenda as presented. Motion passed by voice vote.

 Chair's Report – from custodial chores and September Commission Logistics to joint Office-Commission Strategic Planning Development

Chairperson Farmer asked Peggy Brey to provide an update on the Presidential invitation to the September Commission meeting. Ms. Brey reported that the Department Director asked that the invitation letter be forwarded to the Governor's Office. Once a response is received, the Commission will be updated. Farmer would still like to move forward with an election impact hearing in Detroit for the September meeting. Further details on planning will be forthcoming.

Farmer also shared that the Executive Committee did not meet.

Farmer described that the joint Office-Commission strategic planning concept proposal summarizes how the Commission can build work on policy advisement that focuses on more transparent alignment between Commission activities--the task force recommendations--across the workgroups--and with Office activities. This will be discussed further on the agenda.

II. What's Happening

A. News from HCAM: New CEO, David LaLumia

As Health Care Association of Michigan board chair, Commissioner Reardon announced that HCAM has a new President and CEO. David LaLumia joined the organization as of July 14, 2008. Mr. LaLumia served as the executive director of the Michigan Association of Community Mental Health Boards for the last 28 years, and looks forward to working with the Commission.

B. State of Michigan's Structural Budget Deficit & Current Possible Revenue Solutions – *Jan Hudson, Michigan League of Human Services*

Chairperson Farmer welcomed Jan Hudson. Ms. Hudson thanked the Commission for its support and invitation to present on, "Putting Michigan's Budget in Perspective." Ms. Hudson provided an update on the Governor's recommended 2008-2009 budget and reported on the 2007 budget crisis meanwhile the needs of Michigan residents continue to increase.

C. Public Comment

Duane Derockey, a consumer, Grand Rapids, provided testimony on making changes to balance home health workers wages, and changes to provide health care for all.

Tammy Yeomans, a consumer, advocate, and community volunteer, Grand Rapids, and member of the Long Term Care Workgroup at Disability Advocates of Kent County, provided testimony on housing discrimination against seniors and improving housing choice.

April Smith, an advocate, Grand Valley, and member of the Long Term Care Committee at Disability Advocates of Kent County, provided testimony on an incident of abuse.

Cyndy Viars for Mike Smith, Grand Rapids, provided testimony on consumer first person nursing facility experience.

Dawn White, Grand Rapids, provided testimony to promote the need and value of senior centers and its social and preventive aspects of care through programming and services.

Sharon Hall, a consumer and advocate, Kentwood, provided testimony regarding more assistance to address senior abuse.

Mary Rynmand, a provider and advocate, Grand Rapids, and an option counselor with West Michigan Long-Term Care Connection, provided testimony on the successful implementation of the West Michigan LTC Connections and the opportunity as an options counselor to assist and improve the quality of life of consumers needing long-term care.

III. What Else is Happening

A. Follow up Presentation to the Commission on the Detroit Nursing Facility
Quality Project – Paul Bridgewater, Executive Director, Detroit Area Agency
on Aging, Betsy Rust, Plante & Moran, plus Department of Community Health
and Office Oversight Committee Members [Q&A Handout in Packet]

Chairperson Farmer thanked the Detroit Area Agency on Aging and Plante Moran for providing responses to the written questions raised by the Commission when first learning about the Detroit Nursing Facility Quality Project during the May Commission meeting.

Paul Bridgewater discussed some the research, studies, and strategies the Detroit Area Agency on Aging can use to make services better for individuals in the City of Detroit and across the state of Michigan. The project started with the report, "Dying before their Time," which revealed that older adult population in the Detroit area is dying at a dramatically higher rate than their counterparts who live in other parts of the state and indicated a that there is a significant shortfall in providing access to care and the need for supportive home and community-based services. The Detroit Nursing Facility Quality Project will work to address a more problematic issue of nursing home closures in Detroit and Wayne County than any other place n the state of Michigan.

Betsy Rust, from Plante & Moran, talked about the highlights of the study itself. Plante & Moran was asked to focus first of all on the sector of Detroit referred to as Sector 3, predominately East Grand Boulevard area. Plante & Moran were asked to go into each facility, that allowed them access, and to take a look their clinical and operational issues, and financial, reimbursement, and business issues that were challenging these facilities with the goal of trying to identify what are some of the reasons that are causing some of these nursing homes to fail in the City of Detroit. The issues and findings are further detailed in the report "Skilled Nursing Facility Analysis Sector 3 City of Detroit" of September, 2007.

Karen Watson, Project Manager, Detroit Area Agency on Aging, briefly discussed the strategy and what will be laid out for the entire project to improve the quality of care in nursing homes in the City of Detroit. Various workgroups will be developed, focus groups conducted, collaborative and dialogue efforts are being established to reach out to stakeholders, consumers, etc.

Chairperson Farmer stated that the Commission would like to be included as part of the dialogue as well.

B. Commission Finance Workgroup Report: Case Mix Reimbursement
Development & Guiding Principles, Universal Assessment Tool & Michigan
LTC Insurance Partnership Program Issues – Commissioner Chesny,
Workgroup Co-Chair [Genworth + CHCS Reports in Packet]

Commissioner Chesny stated the workgroup has taken up two major topics: case mix reimbursement from a state perspective, and long-term care insurance, specifically the partnership program.

A recommendation was made for the Commission to participate in the Department's LTC Partnership Program and foster advocacy for affordable premiums, a vehicle for protecting the insured, as well as a vehicle for protecting Michigan Medicaid Program. And underpinning that, are guiding principals for inflation protection at correct levels, consumer education, and consumer protection.

C. Michigan FY'08-09 State Budget LTC Appropriations Report – *MDCH Representatives* + *Commissioners* [Summary Document in Packet]

Peggy Brey, Interim Director, Office of Long-Term Care Supports and Services presented on the MDCH FY 2009 Budget for Long-Term Care Services and highlight increases in funding. In addition, Ms. Brey shared a handout on long-term care related appropriation boilerplate across state departments (Community Health, Corrections, Human Services, Labor & Economic Growth, and Military Affairs).

IV. Next Steps & Assignments

Commissioner Fuller reported that the top priority for the U.P. Consumers Board is gas prices. In addition, the reimbursement rate was raised at the home help agency from which Ms. Fuller receives services. Fuller asked that the Commission continue to keep gas reimbursement on the agenda as workers continue to quit due to gas prices.

A. Discussion & Action regarding Michigan LTC Appropriations, the Structural Budget Deficit & groundwork for FY 2010 State LTC Appropriations Commission Advocacy – *National Opinion Leader Primer from Vice-Chair Turnham* [Commonwealth LTC Opinion Survey one-pager in Packet]

Commissioner Turnham shared a 1-page summary that reports itself as the first survey of long-term care opinion leaders in the country regarding the current state of long-term care in the United States. Turnham suggested that the Commission conduct a similar opinion survey to see what the areas of common ground are, and what the areas of disagreement are.

Discussion was held regarding how the Commission will take a position and to articulate advocacy efforts on the future budget cycle that builds on experiences of struggling through to get consensus language to be ready to advise the Department.

Chairperson Farmer will draft a collective document to bring back to the Commission about revenue and adequate funding needs for the full array of services.

B. Discussion & Action regarding Detroit's Nursing Facility Quality Project

Chairperson Farmer asked Ms. Brey to provide an update on the project team formed to work and assist with the Detroit Nursing Facility Quality Project. Ms. Brey shared that a group has been formed and includes Office staff, Sarah Slocum, Wendi Middleton, Hollis Turnham, Susan Yontz, and Mike Dankert to provide insight from the state level. The first meeting was held two weeks ago. Commissioner Reardon suggested that providers in the area be invited to participate. Commissioner Chesny asked if there is role for the Commission to discuss beds and occupancy. Ms. Brey stated that the intention of the Department is nursing home quality improvement, and that the Commission would support the Department's agenda with this effort. Commissioner Turnham suggested that the Office provide updates on the progress being laid. Farmer suggested that Commission project team members provide dialogue, issues and learning's to respective Commission workgroups and that seem appropriate to those other members—labor issues to the Workforce Workgroup, quality issues to the Quality Management System Workgroup, etc.

C. Discussion & Action regarding the Finance Workgroup Report Items

Chairperson Farmer heard from members that the Commission could possibly take a position regarding LTC insurance partnerships in terms of state policy, and that the Finance Workgroup is monitoring the case mix issue.

Motion by Commissioner Hoyle, seconded by Commissioner Turnham, for the Commission to take a position to support the recommendations made by the Finance Workgroup for partnership advocacy for: inflation protection at least 5%, agent education, and consumer education. Motion adopted by voice vote.

Motion by Commissioner Chesny, seconded by Commissioner Hoyle, for the Commission to communicate with the Department to add 3 consumers to the Medicaid case mix workgroup as proposed by Sarah Slocum. Motion adopted by voice vote.

D. Discussion & Action regarding Joint OLTCSS-Commission Strategic Plan Development [one-pager in Packet]

Chairperson Farmer stated that the proposal for joint Office-Commission strategic plan is to be used to document activity within the Office, work of the Commission, and work across the workgroups. The idea is to get to more specific priorities and to define key efforts in alignment with the task force recommendations. The joint proposal concept development 1-pager is essentially a six month timeline for information gathering in preparation for the January Commission meeting.

Peggy Brey stated that the new Office organization structure—the Evaluation and Quality Improvement Section, the LTC System Transformation Section, and the Data Investigation and Analysis Section—reemphasis the task recommendations from an organizational standpoint.

Regarding public comment, Farmer will provide information to respective workgroups to verify and review policy implications.

E. Workgroups & Next Meeting Needs & Adjournment

- Quality Management next meeting is August 21, 1:00-3:00, location to be determined.
- Finance next meeting is August 25, 1:00-3:00, at the Michigan Home Health Association.
- Workforce Development next meeting is September 24, 9:30-11:30, location to be determined.
- PCP Workgroup Commissioner Rabidoux reported that the nursing home subgroup is currently testing some of the recommendations of that individual subgroup in the five nursing homes this month. The next meeting will be scheduled in September.
- Public Education & Consumer Participation next meeting is August 11 at 2:00, at OSA.
- Health Promotion, Chronic Care Management & Caregiver Support next meeting is September 11, from 1:30-3:30.

V. Next Meeting & Adjournment

The next meeting of the Michigan Long-Term Care Supports & Services Advisory Commission is September 22, 2008, from 10:00-4:00 p.m., in Detroit at the Detroit-Wayne County Long-Term Care Connection Office.

Chairperson Farmer thanked Commissioner Rabidoux for facilitating meeting arrangements with Holland Home of Grand Rapids. Special thanks to Breton Woods for hosting the meeting and providing lunch and to all those who helped make this meeting a success.

There being no further business, the meeting was adjourned.